

## Complaints Form for Companies

<b>Contact detail</b>	Company name		VAT number	
	Username at PS Onlineauctions		Contact person	
	Telephone number		Email address	
<b>Complaint form applies to</b>	Date of purchase (YYMMDD)	Date of fault (YYMMDD)		Invoice or item no.
	Name of PS contact person			
	Describe what has happened			
Attach on or more pictures showing the fault/damage on the item				
<b>Preferred outcome</b>	Please describe preferred outcome			
<b>Date</b>	Date (YYMMDD)			

<b>Complaint of item</b> (will be filled out by PS)	The complaint is approved and PS Auction will fix/repair the fault/damage as described below The complaint is rejected because (See the field below)
<b>PS Complaints manager</b>	Name and Date (YYMMDD)

Send the form and any images to [complaints@ps.se](mailto:complaints@ps.se)  
Or send it by mail to PS Auction AB, Kindsvägen 44, 512 50 Svenljunga, SWEDEN